



## Barrow Utilities and Electric Cooperative, Inc.

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Fax 907-852-6372

March 20, 2020

Dear BUECI Member,

Subject: Coronavirus (COVID-19) Preparedness

BUECI is focused on protecting the health and safety of our employees, our members and the public. Due to serious concerns relating to the COVID-19 coronavirus, the BUECI Board of Directors has made the unprecedented decision to postpone this year's annual meeting. The meeting was originally scheduled for April 9, 2020.

BUECI is very mindful that it operates a critical infrastructure that provides essential utility services to its members. This is a responsibility the co-op takes very seriously and that is why it is taking important measures to help ensure the reliable utility services BUECI provides is not compromised during this national crisis. Some of these measures include restricting employee work-related travel outside the BUECI service area; postponing the BUECI annual meeting; advising all employees who are not feeling well to stay home; and distributing information on best practices for staying healthy. The BUECI main office and all its facilities will be closed to the public until further notice beginning Monday, March 23, 2020.

BUECI encourages members to use technology to handle their business with the co-op from home. There are many ways members can pay their utility bill without coming into the BUECI offices or leaving the comfort of their homes. Please be assured that all methods are safe and secure. BUECI offers online and automated phone services to help members pay their bill and/or conduct other utility business. For questions about your utility services, contact a BUECI member service representative at 907.852.6166, Option 1, during normal business hours.

BUECI will continue to monitor this situation closely and explore further measures to support our members and the community as needed. BUECI would like to thank its members for their cooperation as the co-op makes necessary adjustments during these difficult times. BUECI is fully committed to providing safe and reliable utility services to its members every day.

We will continue to keep our members updated via Facebook and [bueci.org](http://bueci.org) as information becomes available.

Sincerely,

A handwritten signature in black ink that reads "Price E. Brower". The signature is written in a cursive style.

Price E. Brower  
BUECI Board President